

## INTERGATED MANAGEMENT SYSTEM POLICY

The core mission of **FERONA Slovakia, a.s.**,  
as **WHOLESALE WITH METALLURGY MATERIAL** is

**purchase, storage, modification, cross-cutting of steel coils and sale of metallurgical material and related services.**

**FERONA Slovakia, a.s.**, follows the tradition of iron trade in the Slovak Republic while pertaining the continuous improvement of all activities and the provision of a high level of services in order to provide the customer with goods and services according to their requirements. The services provided are above the level of a well-known standard while complying with the relevant legal and other requirements.

The **main goal** of **FERONA Slovakia, a.s.**, is to achieve **maximum customer satisfaction**, while protecting the **environment** in the greatest possible extent, preventing its possible pollution and ensuring the highest level of **safety and health at work**.

For this purpose, the management of the company determines the following **principles of direction**:

1. Increase market share of metallurgical material.
2. Focus on developing services as added value and optimizing the range of merchandise offered.
3. Develop the potential of human resources - raising employee awareness and skills.
4. Conservation and protection of natural resources, compliance with cleaner production principles and improvement of waste management behaviour.
5. Ensure conditions for employee health protection and safe work at all workplaces in accordance with the established Health and Safety Policy.
6. In all processes applied in the company, apply the principle of risk and opportunity assessment to reduce the risks and take advantage of opportunities as much as possible.

Fulfilment of these principles obliges the company's management to provide support for resources, thereby ensuring the implementation and sustained improvement of the effectiveness of the Integrated Management System.

To fulfil these principles, **FERONA Slovakia, a.s.** uses **resources** for:

1. Professional growth and motivation to increase staff qualifications at all levels.
2. Improving technical equipment as a prerequisite for expanding and implementing high quality products and services.
3. Opting for quality assuring suppliers, required merchandise in real delivery times.
4. Minimizing the use of preparations and materials damaging the environment.
5. Improving the environment for the operation of processes in accordance with health and safety requirements at work.

The management of **FERONA Slovakia, a.s.**, commits all employees of the company to comply with the policies and objectives set out and reviewed at the annual intervals regarding their continued effectiveness. Employees of the company are required to follow the documented information of the integrated management system and to ensure a continuous improvement of their effectiveness by their active approach.



Ing. Jan MIKULA, CEO,  
IMS Responsible



Ing. Eva SLOVÁKOVÁ, CEO,  
Member of the Board of Directors

Žilina, 01.10.2019